

## CAREGIVER SATISFACTION SURVEY DATA COLLECTION SUMMARY

- An analysis of caregiver services at the AAA level is proposed.
- A **master caregiver list** should be generated. This list should include **caregivers** who are enrolled in services (*respite care, support groups, counseling, training and education*) as well as caregivers whose **care recipients** are enrolled in services (*adult daycare, case management, homemaker, home health aide, home delivered meals, grocery service, or transportation*). All persons on the master list should be currently receiving services and should have been receiving those services for at least 6 months.
- Only caregivers of senior citizens should be included in the master caregiver list. There is no age restriction for caregivers.
- A random sample of at least 150 caregivers should be drawn from the master caregiver list.
- Questionnaires should be administered to the caregivers by phone. For persons who are difficult to reach, at least seven (7) attempts to contact the person should be made before excluding them from further calls.
- The survey will be administered to the caregivers starting as soon as possible and completed when everyone in the sample has been contacted.
- The amount of time to administer the Caregiver Satisfaction Survey is approximately 20-30 minutes.
- If you are administering the Emotional Well-Being component, it should follow Question Number 25 in the Caregiver Satisfaction survey. When the Emotional Well-Being component is complete, resume questions with Number 26 for caregivers.