

INFORMATION AND ASSISTANCE SATISFACTION SURVEY

Demographics Information

Version: August 1, 2000

Note: Administer this after the I&A survey.

Thank you for answering our questions. Before going, would you be willing to describe yourself and if relevant the person you were calling for. We are very interested in the type of people who are using our services.

DEMOGRAPHICS OF CALLER :

Gender: Male Female

Date of Birth: _____

What race do you consider yourself to be:

White

Black

Asian/Pacific Islander

Native American (American Indian/Alaska Native/Native Hawaiian)

Other: _____

Are you of Hispanic origin? Yes No

Other comments:

DEMOGRAPHICS OF PERSON CALLING FOR :

(If the I&A call was for the caller, ignore this section. Otherwise, if they indicated in question 1 on the survey that they were calling for someone else, please obtain this information about the person they were calling for.)

Gender: Male Female

Date of Birth: _____ or Age: _____

What is the race of the person you were calling for:

White

Black

Asian/Pacific Islander

Native American (American Indian/Alaska Native/Native Hawaiian)

Other: _____

Are they of Hispanic origin? Yes No

Other comments:

Office Use Only:

Client ID: _____ Survey Date: _____
Date of Original I&A Call: _____ I&A Operator ID: _____