

CAREGIVER SATISFACTION SURVEY DATA COLLECTION SUMMARY

- An analysis of caregiver services at the AAA level is proposed.
- A master caregiver list should be generated, which should include caregivers who are enrolled in services and caregivers whose care recipients are enrolled in services. For the first group, only caregivers who are enrolled in respite care, support groups, counseling, training and education prior to May 1, 2000 should be included in the master list. For the second group, only caregivers whose care recipients have been enrolled in adult daycare, case management, homemaker, home health aide, home delivered meals, grocery service, or transportation prior to May 1, 2000 should be included in the master list.
- Only caregivers of senior citizens should be included in the master caregiver list. There is no age restriction for caregivers.
- A random sample of 150 caregivers should be drawn from the master caregiver list
- Questionnaires should be administered to the caregivers by phone. For persons that are difficult to reach, at least seven (7) attempts to contact the person should be made before excluding them from further calls.
- The survey will be administered to the caregivers starting October 2, 2000 and completed when everyone in the sample has been contacted.
- The amount of time to administer the Caregiver Satisfaction Survey is approximately 20 to 25 minutes.
- Instructions and scripts for administering the questionnaire are provided.