

**POMP 5 CONGREGATE MEALS  
SATISFACTION QUESTIONS  
CODEBOOK  
June 17, 2004**

**CAUTION: Question order may vary by agency. It may even differ within the agency such as the question order on the phone version does not match the self administered version. Use caution when coding the data.**

**CODERS: ONLY ENTER DATA FOR QUESTIONNAIRES THAT HAVE THE OFFICE USE ONLY BOX FILLED IN. CHECK BELOW FOR REQUIRED FIELDS.**

**ENTER A VALUE FOR ALL QUESTIONS UNLESS "BLANK IS VALID" IS NOTED, OTHERWISE CODE -9 FOR MISSING OR INVALID VALUES. CHECK THE SURVEY MARGIN FOR REMARKS. IF REFUSED (RF) CODE -7. IF DON'T KNOW (DK), CODE -8.**

**OFFICE USE ONLY BOX**

| <b>Variable Name</b> | <b>Variable Description and Codes</b>  |
|----------------------|--|
| ClientID             | Unique client identifier (REQUIRED)<br><br>XXXXXXXXXXXXXXXX(Maximum of 50 Characters)                          |
| Agency               | Name of agency that the client is enrolled with (REQUIRED)<br><br>XXXXXXXXXXXXXXXX(Maximum of 255 Characters)  |
| State                | State that the agency is in (REQUIRED)<br><br>XX (State abbreviation)  |
| Date                 | Date the interview was completed (REQUIRED)<br><br>xx/xx/2004  |
| Method               | Method of administration (REQUIRED)<br><br>S = Self administered<br>T = Telephone<br>O = Other<br>-9 = Missing |
| Comments             | XXXXXXXXXXXXXXXX(Maximum 65,000 Characters)<br>BLANK IS VALID  |

## QUESTIONNAIRE

### Variable Name

### Question And Codes

The following questions ask how satisfied you are with the nutrition program that you receive. Thinking about all the foods that you receive from the nutrition program, read the questions below and circle the response that best describes how often you are satisfied. Are you satisfied...

#### TASTES

With the way the food tastes?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

#### SMELLS

With the way the food smells?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

#### LOOKS

With the way the food looks?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

#### VARIETY

With the variety of foods?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HOTCOLD

That the hot foods are hot and the cold foods are cold?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

ACTIVITIES

With the activities at the nutrition site?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

FRIENDLY

That the staff and volunteers at the nutrition site are friendly and respectful?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID